

Service

EUROPE

Switzerland	Opening hours Tel	Mon-Fri 08 h 00 – 12 h 00 // 13 h 00 – 17 h 00 Fax	E-mail
Hotline software			
French/English	+41 32 494 46 98		servicemono-ch@tornos.com servicemulti-ch@tornos.com
French/English/German	+41 32 494 46 99		servicemono-ch@tornos.com servicemulti-ch@tornos.com
Hotline machine			
SwissType machines	+41 32 494 43 45 / 46 51		servicemono-ch@tornos.com
Multispindle machines	+41 32 494 42 49		servicemulti-ch@tornos.com
Spare parts	+41 32 494 43 38		spareparts-ch@tornos.com
French/German/Spanish/Italian	+41 32 494 48 79		spareparts-ch@tornos.com
French/English/Italian	+41 32 494 43 44		spareparts-ch@tornos.com
French/English/German/Italian/Spanish	+41 32 494 43 38		spareparts-ch@tornos.com
French/German/Italian	+41 32 494 42 66		spareparts-ch@tornos.com
Machine overhaul	+41 32 494 45 52		spareparts-ch@tornos.com
Germany / Austria	Opening hours Tel	Mon-Fri 08 h 00 – 17 h 00 Fax	E-mail
Hotline software	+49 7231 9107 48	+49 7231 9107 75	service-de@tornos.com
Hotline machine			
Single-spindle machines	+49 7231 9107 16	+49 7231 9107 75	service-de@tornos.com
Multi-spindle machines	+49 7231 9107 20	+49 7231 9107 75	service-de@tornos.com
Machining centers	+49 7231 9107 30	+49 7231 9107 75	service-de@tornos.com
Spare parts	+49 7231 9107 26	+49 7231 170 35	spareparts-de@tornos.com
France / Belgium / Maroc / Tunisie	Opening hours Tel	Mon-Fri 07 h 45 – 12 h 00 // 13 h 30 – 17 h 30 Fax	E-mail
Hotline software	+33 4 50 038 900	+33 4 50 038 929	service-fr@tornos.com
Hotline machine	+33 4 50 038 900	+33 4 50 038 929	service-fr@tornos.com
Spare parts	+33 4 50 038 908	+33 4 50 038 927	spareparts-fr@tornos.com
UK / Ireland	Opening hours Tel	Mon-Thur 08 h 30 – 17 h 00 // Friday 08 h 30 – 16 h 00 Fax	E-mail
Hotline machine	+44 1530 513100	+44 1530 814212	service-uk@tornos.com
Spare parts	+44 1530 513100	+44 1530 814212	spareparts-uk@tornos.com
Spain / Portugal	Opening hours Tel	Mon-Thur 08 h 30 – 18 h 00 // Friday 08 h 30 – 15 h 00 Fax	E-mail
Hotline software	+34 93 846 30 85	+34 93 849 66 00	service-es@tornos.com
Hotline machine	+34 93 846 30 85	+34 93 849 66 00	service-es@tornos.com
Spare parts	+34 93 846 30 85	+34 93 849 66 00	spareparts-es@tornos.com
Italy	Opening hours Tel	Mon-Fri 08 h 00 – 12 h 30 // 14 h 00 – 17 h 30 Fax	E-mail
Hotline software	+39 02 5768156000	+39 02 576815238	service-it@tornos.com
Hotline machine	+39 02 576815247 / 226	+39 02 576815238	service-it@tornos.com
Spare parts	+39 02 576815232	+39 02 576815238	spareparts-it@tornos.com

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Poland	Opening hours	Mon-Fri 08 h 00 – 16 h 00	
	Tel	Fax	E-mail
Hotline software	+48 71 338 56 18	+48 71 338 56 17	service-pl@tornos.com
Hotline machine	+48 71 338 56 18	+48 71 338 56 17	service-pl@tornos.com
Spare parts	+48 71 338 56 18	+48 71 338 56 17	spareparts-pl@tornos.com

Hungary	Opening hours	Mon-Fri 08 h 00 – 16 h 30	
	Tel	Fax	E-mail
Hotline software	+36 76 504 840	+36 76 504 841	premium@premiumszerviz.hu
Hotline machine	+36 76 504 840	+36 76 504 841	premium@premiumszerviz.hu
Spare parts	+36 76 504 840	+36 76 504 841	premium@premiumszerviz.hu

ASIA

China	Opening hours	Mon-Fri 09 h 00 – 12 h 00 // 13 h 00 – 17 h 30	
	Tel	Fax	E-mail
Hotline software	+86 21 62351235 ext: 26	+86 21 62351938	service-cn@tornos.com
Hotline machine	+86 21 62351235 ext: 18	+86 21 62351938	service-cn@tornos.com
Spare parts	+86 21 62351235 ext: 29	+86 21 54098539	spareparts-cn@tornos.com

Thailand	Opening hours	Mon-Fri 09 h 00 – 12 h 00 // 13 h 00 – 18 h 00	
	Tel	Fax	E-mail
Hotline software	+66 2 746 8840/1	+66 2 746 8842	service-th@tornos.com
Hotline machine	+66 2 746 8840/1	+66 2 746 8842	service-th@tornos.com
Spare parts	+66 2 746 8840/1	+66 2 746 8842	spareparts-th@tornos.com

Malaysia	Opening hours	Mon-Fri 08 h 30 – 12 h 30 // 13 h 30 – 17 h 30	
	Tel	Fax	E-mail
Hotline software	+60 4 642 6562/3	+60 4 642 6561	service-my@tornos.com
Hotline machine	+60 4 642 6562/3	+60 4 642 6561	service-my@tornos.com
Spare parts	+60 4 642 6562/3	+60 4 642 6561	spareparts-my@tornos.com

India	Opening hours	Mon-Fri 08 h 30 – 18 h 00	
	Tel	Fax	E-mail
Hotline software & machine	+91 98 2371 5811 +91 96 0006 7549 +91 97 3121 3131		service-in@tornos.com
Spare parts	+91 98 2371 5811 +91 96 0006 7549 +91 97 3121 3131		spareparts-in@tornos.com

AMERICA

USA/Canada/Mexico	Opening hours	Mon-Fri 08 h 00 – 17 h 00	
	Tel	Fax	E-mail
Hotline software	+1 203 702 8704 +1 203 702 8705	+1 203 775 4281	service-us@tornos.com
Hotline machine	+1 203 702 8704 +1 203 702 8705	+1 203 775 4281	service-us@tornos.com
Spare parts	+1 630 812 2040	+1 630 812 2068	spareparts-us@tornos.com